



Advantica EyeCare is 'Ohana's Routine Vision Vendor

April 15, 2009

Dear 'Ohana Health Plan Vision Provider,

Effective February 1, 2009, 'Ohana Health Plan (selected by the Hawai'i Department of Human Services) began providing Managed Health Care services to Medicaid-eligible Aged, Blind or Disabled (ABD) members.

As a network provider, it is important you know that 'Ohana Health Plan has chosen Advantica EyeCare as our Delegated Vendor for routine vision services such as eye exams and dispensing of eyeglasses or contacts. Advantica EyeCare is a national vision vendor with a network of 12,000 independent and retail providers in 49 states, with the majority of members in government-sponsored Medicare and Medicaid plans.

You are on our records as having contracted with us for medical services. Routine vision services are provided by our Delegated Vendor as described in your 'Ohana Provider Agreement (the "Agreement"). If you would like to continue to provide these services as a participating provider, please contact **Advantica EyeCare at 1-866-425-2323** and follow the prompts for the Provider Relations department. If you choose to remain a non-participating provider for routine vision services, Advantica will process your claims through the transition-of-care period (the earlier of July 31, 2009, or until the member has had a health and functional assessment).

Below is a list of Diagnosis Codes and CPT codes as a reference guide. This will help differentiate which services, based on coordinating code, need to be billed to Advantica EyeCare for reimbursement.

Routine Vision Diagnosis Codes	
367	367.52
367.0	367.53
367.1	367.8
367.2	367.81
367.20	367.89
367.21	367.9
367.22	368.1
367.3	368.8
367.31	V72.0
367.32	V65.5
367.4	
367.5	
367.51	

Routine Vision CPT Codes
92002
92012
92004
92014
92310
92015
V2020-V2025
V2100-V2199
V2200-V2299
V2300- V2399
V2500 -V2599
S0500
S0620
S0621

94-450 Mokuola Street, Suite 106
Waipahu, HI 96797
Medicaid Toll-Free Telephone: (888) 846-4262
Medicare Toll-Free Telephone: (888) 505-1201
Web Address: www.ohanahealthplan.com



‘OHANAHEALTH PLAN
A PLAN OFFERED BY
WELLCARE HEALTH INSURANCE OF ARIZONA, INC.

Submit your claim for routine vision services to:

Advantica EyeCare
Claims Department
3290 Pine Orchard Lane
Ellicott City, MD 21042

Claims for medical vision services should be submitted to ‘Ohana Health Plan at:

‘Ohana Health Plan
Claims Department
P.O. Box 31372
Tampa, FL 33631-3372

If you have a question regarding the ‘Ohana vision benefit, please call the ‘Ohana Provider Services department at 1-888-846-4262 for Medicaid or 1-888-505-1201 for Medicare. Our customer service help desk is available from 7:45 a.m. to 5:30 p.m. Monday through Friday.

Sincerely,

A handwritten signature in black ink, appearing to read "Tom Cannon", written in a cursive style.

Tom Cannon
Director of Network Development

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